

## Summary: Chapter 2 - Parent Partnership and Supportive Parents - who we are, what we do and how we do it!

If you have questions or concerns about the extra help your child needs to learn, we may be able to help.

Supportive Parents is a parent-led voluntary organisation. We provide the Parent Partnership Service in Bristol, North Somerset and South Glos. This is a statutory service, providing free, confidential and independent information and support for parents and carers of children with Special Educational Needs.

Supportive Parents has a telephone enquiry service, available on Mondays, Wednesdays and Fridays between 10am and 2pm during term time. Leave a message on our answerphone at other times and we will get back to you as soon as possible (call us on 0117 9897725).

We listen to parents' concerns, help them to find appropriate information, prepare for meetings, decide what questions to ask and offer support to read or write letters or reports. We offer courses for parents on SEN.

We also hold support group meetings every month in different venues, when parents can meet together. Sometimes we arrange speakers. Occasionally we can also offer face-to-face meetings, by appointment.

We also produce a newsletter three times a year. For more information, contact us on 0117 9897725, or look on our website at [www.supportiveparents.org.uk](http://www.supportiveparents.org.uk).